



**Office of Public and Indian Housing (PIH)  
Enterprise Income Verification (EIV) System  
PHA User Access Authorization Form and  
Rules of Behavior and User Agreement**

***Purpose of this form:** To request initial access, modify or terminate existing access to the PIH EIV system.*

***Send completed forms** to the EIV Coordinator at your local HUD office.*

*This form consists of 5 pages, of which the first 4 pages apply only to the PHA. Page 5 is for HUD use only.*

**PART I. ACCESS AUTHORIZATION**

<b>A. Authorized User Details</b>			
<b>PHA Code:</b> (e.g. DC451)	<b>PHA or Management Agent Name:</b>	<b>PHA Address:</b>	
<b>Name</b> (last, first, and middle initial):		<b>WASS User ID (M-ID):</b>	
<b>Position Title:</b>		<b>Phone Number:</b> (    )    -    ext.	
<b>Email Address:</b>		<b>Fax Number:</b> (    )    -	
<b>Type of work which involves use of the EIV system:</b> <input type="checkbox"/> 1 – Initial eligibility only <input type="checkbox"/> 2 – Annual/interim reexams <input type="checkbox"/> 3 – Security Administrator <input type="checkbox"/> 4 – Request EIV access <input type="checkbox"/> 5 – Certify EIV users <input type="checkbox"/> 6 – Modify/terminate EIV access roles			
<b>B. Type of Action Requested</b> <i>(check that which applies).</i>			
<input type="checkbox"/> <b>Add Access</b> (Initial access request for new users) <input type="checkbox"/> <b>Modify Access</b> (Add/remove access roles for existing users) <input type="checkbox"/> <b>Terminate Access</b>			
<b>C. User Access Role</b> <i>(check all that apply)</i>			
<input type="checkbox"/> <b>PHA Occupancy – Public Housing</b>		<input type="checkbox"/> <b>PHA User Administrator</b>	
<input type="checkbox"/> <b>PHA Occupancy – Voucher (Section 8)</b>		<input type="checkbox"/> <b>PHA Security Administrator</b>	
<input type="checkbox"/> <b>PHA Occupancy – Applications Processor</b>			
<b>D. Public Housing Portfolio</b>			
<i>Specify the project numbers to which access will be limited. Continue list on a separate sheet, if necessary</i>			
<input type="checkbox"/> Check here to grant access to all public housing projects			
<b>Project Number</b>		<b>Project Number</b>	
1)		6)	
2)		7)	
3)		8)	
4)		9)	
5)		10)	

## **PART II. RULES OF BEHAVIOR**

### **A. Introduction**

The U.S. Department of Housing and Urban Development (HUD) is actively involved in implementing and maintaining Departmental policies and procedures to keep its Systems secure from unauthorized access and inappropriate use. In compliance with various security-related Federal laws and regulations, HUD created these Rules of Behavior for the EIV system. This document was created to ensure that EIV system users comply with HUD security policies. In addition, this document ensures that system accounts remain secure and are used in the appropriate manner.

HUD may grant limited system access to Users who have a need to utilize the HUD information resources. These include: HUD employees, HUD contractors, public housing agencies (PHAs), and management agent staff. EIV resources are for official use only. As a condition of receiving access, you are required to understand and abide by the HUD and EIV system security policies and procedures. The purpose of these policies and procedures is to safeguard HUD's valuable information resources.

All EIV users must adhere to the Rules of Behavior outlined in this document. The rules clearly delineate responsibilities of, and expectations for, all individuals with access to the EIV system. Non-compliance with these rules will be disciplined through sanctions commensurate with the level of infraction. This may include removal of system access for a specific period of time or termination depending on the severity of the violation. See Section B for potential civil and criminal penalties.

### **B. Responsibilities**

HUD as the System Owner is responsible for ensuring that an adequate level of protection is afforded to the EIV system through an appropriate implementation of technical, operational, and managerial security controls.

EIV system Users are responsible for the protection of passwords, information, equipment, systems, networks, and communication pathways to which they have access. All HUD computer resources including hardware, software, programs, files, paper reports, and data are the sole property of HUD.

### **C. Other Policies and Procedures**

The Rules of Behavior do not replace existing HUD policies, rather they are intended to enhance and further define the specific rules each user must follow while accessing the EIV system. The rules are consistent with the policy and procedures described in the following security documents:

HUD Security Program Policy. The policy, HUD Handbook 2400.25, Rev. 1 dated May 2005, prescribes responsibilities, practices, and conditions that directly or indirectly promote security in the development, operation, maintenance, and support of all HUD IT resources.

## D. Application Rules

The Web Access Security System (WASS) user identification (User ID) and password issued to you are to be used solely in connection with the performance of your responsibilities in support of HUD's mission and may not be used for personal or private gain. You agree to be responsible for the confidentiality of the assigned information and accountable for all activity with your User ID. Furthermore, you agree that you will not provide this confidential User ID/password to another user during employment and upon leaving the employment of the Department. Additional rules of the EIV system are as follows:

Required Training – Users are required to participate in annual Security Awareness Training and HUD-sponsored initial and updated EIV System training. Free HUD-sponsored EIV training is available online at <http://www.hud.gov/webcasts/archives/iv.cfm>. EIV training materials are located at <http://www.hud.gov/offices/pih/programs/ph/rhiip/training.cfm>.

*Users will not be permitted to access the EIV system if the user has not obtained EIV System and Security Awareness training.*

System Access (on-site only) – Users are required to use only approved HUD software, software settings, and comply with vendor software license agreements. Users are allowed to access the system only using the mechanisms specified by HUD.

Unofficial use of government information – Users must be aware that personal use of information resources is prohibited. EIV data is personal information covered by the Privacy Act and penalties apply to the misuse of that data.

Information protection – Users must avoid leaving system output records or reports unattended or unsecured. Users should lock the computer or log-out of the system when leaving work areas unattended. Users shall not violate Public Law 93-579, Privacy Act of 1974, which requires confidentiality of personal data contained in government and contractor data files. Users should back up their data, test the data backups, and securely store the data in accordance with HUD policy.

Use of passwords – User passwords and User IDs are for your individual use only and are confidential HUD information. Users are required to change passwords every 30 days. Users are encouraged to avoid creating passwords that can be easily associated with.

System privileges – Users are given access to the system based on a need to perform specific work. Users shall only access the information for which they are authorized.

Individual accountability – Users shall be held accountable for their actions while accessing the system. Be aware that all computer resources are monitored and audited.

Incident Response – Users should contact their supervisor and the HUD Security Officer immediately regarding any suspected violation or breach of system security.

### PART III. USER AGREEMENT

I have read the above policy regarding system security awareness and practices when accessing HUD's information technology resources. I understand the policies and procedures as set forth above, and I agree to comply with these requirements as a condition of being granted limited access to the EIV system and its data.

As an authorized user of the EIV system, I understand the information obtained may only be used for official HUD business. I understand that authorized HUD employees and contractors may access, disclose, inspect and use these data only within the scope of their official duties. HUD employees are held to the highest level of responsibility/accountability for the protection of HUD data. HUD contractor firms will be expected to apply similar standards to their employees. Anyone who abuses access privileges may be stripped of that and other access rights. Employees may be subject to personnel discipline consistent with applicable personnel rules. Contractor firms that do not assure that the Rules of Behavior are observed may be subject to remedies under the terms of their contract. I also understand that unauthorized disclosure or inspection of EIV data can result in civil and criminal penalties. The penalties are as follows:

- **Unauthorized disclosure** can result in a felony conviction and a fine of up to \$5,000 and/or imprisonment up to five (5) years, as well as civil penalties.
- **Unauthorized inspection** of EIV data can result in a misdemeanor penalty of up to \$1,000 and/or one (1)-year imprisonment, as well as civil damages.

I understand that my user ID and password are to be used only by me. Under no circumstances will I reveal or allow use of my password by another person. Nor will I use another person's password and user ID. I will protect EIV system data within my control, whether online, printed or stored in media, from unauthorized access.

I understand and agree to follow all HUD standards, policies and procedures.

**Certification of EIV & Security Awareness Training.** *Authorized user certifies that he/she has obtained live or web-based EIV System and Security Awareness training within the last 24 months and agrees to participate in Security Awareness training annually and EIV System training when HUD provides updated training. **Failure to provide this certification and/or participate in training will result in denied or discontinued EIV Access.***

\_\_\_\_\_  
EIV System User's Name  
(Print)

\_\_\_\_\_  
EIV System User's Name  
(Signature)

\_\_\_\_\_  
Date

**PHA Authorization.** *As the PHA Authorizing Official, I authorize the above-named person to have access to the EIV system, as indicated by my signature below. I further understand this form for each user must be maintained on-site by the PHA and may be subject to audit at any time.*

\_\_\_\_\_  
Authorizing Official's Name  
(Print)

\_\_\_\_\_  
Authorizing Official's Name  
(Signature)

\_\_\_\_\_  
Date

<b><i>For HUD Use Only (Maintain a copy of this completed form in your files)</i></b>			
<b>Date Application Received:</b> _____		<b>Date Application Processed:</b> _____	
<b>HUD User ID:</b> _____			
<b>Action taken:</b> <input type="checkbox"/> <b>Approved</b> <b>Authorized User's ID:</b> _____ <input type="checkbox"/> <b>Denied</b> <b>Reason:</b> _____			